



## COVID-19 Parent Policy

### 1. Main symptoms

- a high temperature – this means you feel hot to touch on your chest or back (you do not need to measure your temperature)
- a new, continuous cough – this means coughing a lot for more than an hour, or 3 or more coughing episodes in 24 hours (if you usually have a cough, it may be worse than usual)
- a loss or change to your sense of smell or taste – this means you have noticed you cannot smell or taste anything, or things smell or taste different to normal

Most people with coronavirus have at least 1 of these symptoms.

### 2. Children that become unwell whilst at nursery

If any child becomes unwell with any one of the above symptoms, they will be sent home in line with government advice. Whilst the child is awaiting collection, they will be placed in isolation with a member of staff away from others until they are picked up. It is vital we can contact parents immediately, therefore, please ensure we have your most up to date contact details.

### 3. What to do next

If your child has any of the main symptoms of coronavirus:

- Get a test to check if your child has coronavirus as soon as possible.
- Until the 10-day isolation period has expired or proof of a negative test result has been shown to a manager, your child will not be allowed to return to nursery.

### 4. Refunds

In the event of your child being sent home from nursery or developing symptoms of coronavirus at home and having to self-isolate, we are not able to be able to offer full refunds. We will assess each case individually depending on how many children and staff are isolating against our overheads. If feasible we may offer a partial refund which will be credited to your account.

### 5. In the event of positive result

If a child or their household member tests positive for coronavirus, please inform the nursery immediately. If the child has been in nursery with symptoms, we will then contact the Department for Education and Public Health England for our next steps.